

DOUGLAS MOLINA

SALESFORCE DEVELOPER

8y+ as Software Developer, 7y with Salesforce | 12x Salesforce Certified | AppExchange ISV Developer
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CERTIFICATIONS

- SF APPLICATION ARCHITECT
- SF DATA ARCHITECT
- SF SHARING & VISIB. ARCHITECT
- SF JAVASCRIPT DEVELOPER I
- SF PLATFORM DEVELOPER II
- SF PLATFORM DEVELOPER I
- SF PLATFORM APP. BUILDER
- SF ADVANCED ADMINISTRATOR
- SF ADMINISTRATOR
- SF SALES CLOUD CONSULTANT
- SF SERVICE CLOUD CONSULTANT
- COPADO FUNDAMENTALS I

LANGUAGES

- PORTUGUESE - Native
- ENGLISH - Conversational | TOEIC 845
- JAPANESE - Elementary | JLPT N3

TOP SKILLS

Tech & Dev Skills:

Apex Triggers Flows Lightning Components
JavaScript REST API Plat. Events SOQL/ DML
VisualForce HTML/CSS Apex Jobs Processes
Soft. Design Unit Test Deployment Debugging
SF Admin SF Data Model Sales Cloud
Service Cloud Loyalty Cloud SF Communities

Project & People Skills:

Agile (Scrum) DevOps (Copado/Git)
Individual/Group Work Time Management
Organization Communication

EXPERIENCES

SALESFORCE DEVELOPER

Globant | IHG InterContinental Hotels Group

2024 - Now

Member of agile team spread across several continents, focusing on keep the client SF loyalty cloud running smoothly, by handling eventual incidents, and developing new features, including improving a number of Platform Event based integrations, redesigning REST API implementations, enhancing loyalty configurations and flow automations, among other projects, resulting in increased data quality and security, as well as error-free and resource-optimized experiences. **Top skills:** Apex, Triggers, Plat. Events, Flows, Jobs, REST API, DevOps, GIT, Debugging, Deployment, Communication.

DEVELOPER OF THE PRODUCT SELECTOR APP (OWN PROJECT)

Salesforce AppExchange | ISV Partner Developer

2022 - Now

Developer and publisher of a Lightning app designed to increase productivity when managing products in sales cloud opportunities, providing users a reinvented and easy-to-use UI, featuring drag-drop capabilities, quick filters, editable layouts, autofill, undo-redo actions and more. See link bellow. **Top skills:** Apex, SOQL/DML, JS, Aura.

Link: <https://appexchange.salesforce.com/appxListingDetail?listingId=a0N3u0000PFrptEAD>

SALESFORCE DEVELOPER

SysMap Solutions | Claro Brazil

2020 - 2022

Contributed on the design, development and maintenance of a highly customized call-center solution, migrating 2K+ users from legacy systems into SF. Delivered several new features based on Lightning components heavily integrated with 15+ internal systems/APIs, providing users a more focused and productive workflow, all performed under Agile and DevOps methodologies. **Top skills:** Apex, SOQL, Jobs, JS, REST, Lightning, Debug, Unit Test, Deployment, Flows, Data Model & Access, Scrum, Copado.

SALESFORCE DEVELOPER

Hospcom Hospitalar

2016 - 2020

Solo admin, designer, developer and user-trainer for the company SF sales and service clouds. Successfully customized the org to meet new business processes like product demos, business trips and events. Designed real-time REST integrations with SAP and other systems. Developed timesaver Lightning UI to optimize activity and product management. Brought to life a few dozen of KPI reports and dashboards. Created and managed a Lightning community from scratch, widely used by all company partners. **Top skills:** Apex, Triggers, Jobs, SOQL, DML, VisualForce, JS, REST, Aura, Debug, Unit Test, Deployment, Flows, Approvals, App Builder, Data Model & Access, Sys. Admin.

MAINFRAME COBOL DEVELOPER

Capgemini Brazil | Bradesco

2014 - 2016

Worked with requirements gathering, development, maintenance, testing and documentation of banking applications on Cobol Batch Mainframe, as well as Assembly to Cobol app conversions. **Top skills:** TSO, Cobol, JCL, Assembly, DB2.

EDUCATION

BACHELOR'S DEGREE IN INFORMATION SYSTEMS AND TECHNOLOGY

FATEC Ourinhos

2010 - 2013